

Protecting members' privacy

The Trustee, ANZ Staff Superannuation (Australia) Pty Limited, seeks to take all reasonable steps to protect members' privacy and the confidentiality of members' personal information.

The administrator, Australian Administration Services Pty Limited (ABN 62 003 429 114) which forms part of the Link Group of companies, collects (on behalf of the Trustee) personal information directly from members and their employers. Sometimes information about you may be collected from other third parties such as a previous superannuation fund, your financial adviser or publicly available sources. We collect, use and disclose personal information about you to provide and manage your account and give you information about your super, or as required by super and tax laws.

If you do not provide the personal information requested or it is incomplete or inaccurate, we may not be able to manage your account properly and processing of transactions to, from or in relation to your account may be delayed.

Members' personal information is kept confidential but may be disclosed by the Trustee or administrator to third parties, such as ANZ Staff Super's actuary, insurer, medical consultants, underwriter, legal adviser and auditor and other external service providers who are contracted to assist with administering members' benefits. It may also be disclosed where expressly authorised or required by law, for example to government agencies such as the Australian Taxation Office and Australian Financial Complaints Authority. Members' personal information may also be disclosed to the Group Superannuation Department of ANZ for the purposes of administering members' benefits or resolving members' enquiries or complaints.

Members' personal information may be disclosed to related entities of the administrator located overseas (in particular, its related entity Link Administration Private Limited (India)) as part of the day-to-day provision of administration or ancillary services.

The Trustee's Privacy Policy Statement contains more detail about how we deal with your personal information and information about how you can access and seek correction of information we hold about you. It also includes information about how you can lodge a complaint about how we've dealt with your personal information and how that complaint will be handled.

If you have any queries in relation to privacy issues, please contact:

ANZ Staff Super
Mail: GPO Box 2139
Melbourne VIC 3001
Phone: 1800 000 086
Fax: (02) 9287 0320
Email: enquiry@anzstaffsuper.com

The Trustee's Privacy Policy Statement is available on ANZ Staff Super's website anzstaffsuper.com or by calling us on **1800 000 086**. You can also access the administrator's privacy policy on our website.

Step 2 – Sign the form

Transfer from Employee Section C to the Employee Section

I apply to transfer my membership of ANZ Staff Super from Employee Section C to the Employee Section.

I acknowledge that I have received written information of the transfer conditions and a summary of the main provisions and benefits of the Employee Section of ANZ Staff Super in the form of its Product Disclosure Statement and the Employee Section in Detail booklet available from ANZ Staff Super's website anzstaffsuper.com or by calling ANZ Staff Super on **1800 000 086**.

I understand that having elected to transfer to the Employee Section:

- I cannot revoke my transfer and return to Employee Section C;
- an administration fee of 0.11% p.a.*^ of my account balance (up to \$500,000) will be deducted weekly in the Employee Section;
- my account balances will be transferred from Employee Section C to the Employee Section and I will have no residual entitlements in Employee Section C;
- my insurance cover in Employee Section C will cease from the date this application is accepted;
- my insurance cover in the Employee Section will be provided on the following basis:
 - the total amount of cover held in Employee Section C will be converted to an equivalent number of blocks of cover by dividing the dollar value of my Employee Section C cover by my Total Employment Cost (or Superannuation Salary where applicable), rounded up to the nearest half block (if not already a whole or half block) and subject to a maximum of 7 blocks;
 - any special underwriting terms that applied to my cover in Employee Section C will continue to apply to my cover in the Employee Section;
- I can apply to increase or decrease my cover by completing the *Application to change death and Total and Permanent Disablement insurance cover* – Employee Section form available at anzstaffsuper.com or by calling ANZ Staff Super on **1800 000 086**;
- I have read the "Protecting members' privacy" statement on this form (see above); and
- I consent to my information being collected, disclosed and used in the manner set out in this form.

* A fee rebate will be applied to my account balance (up to \$500,000). The fee rebate will be reviewed annually.

^ Employee Section C Choice members do not currently pay administration fees.

Signature

X

Date

□ □ / □ □ / □ □ □ □

Please return your completed form to: ANZ Staff Super, GPO Box 2139, Melbourne VIC 3001

Transfer from Employee Section C to the Employee Section

Key differences between Employee Section C and the Employee Section

Whilst there are many similarities between Employee Section C and the Employee Section, there are also some differences which may be important for some members and may influence their decision whether or not to transfer to the Employee Section.

- The formula for calculating the death or Total and Permanent Disablement benefit in Employee Section C differs from the options available in the Employee Section. In Employee Section C, if you have Multi-Level Cover, there is a minimum benefit on death or Total and Permanent Disablement of 3.5 times Superannuation Salary. This minimum benefit includes the amount in the member's account balances. The resultant benefit on death or Total and Permanent Disablement could be higher, lower or the same between the two sections.
- Employee Section C Choice members do not currently pay administration fees.
- The Employee Section members have the option to increase or decrease their death and Total and Permanent Disablement insurance cover.
- The Employee Section members have the option to transfer cover into ANZ Staff Super from another fund (other than a self managed superannuation fund).
- The Employee Section members can apply for additional cover under the Life Events option.
- In the Employee Section death and Total and Permanent Disablement cover will cease when you reach age 66, compared to age 60 in Employee Section C.

If you would like further information, please call ANZ Staff Super on **1800 000 086**

About the insurer

Insurance cover is provided by Zurich Australia Limited ABN 92 000 010 195 (the Insurer) and subject to the terms and conditions of the insurance policy issued to ANZ Staff Superannuation (Australia) Pty Limited ABN 92 006 680 664 AFSL 238268 RSEL L0000543 (the Trustee of the Scheme) by the Insurer (the "Policy"). You should read ANZ Staff Super's Product Disclosure Statement (PDS) for Employee Section members for a summary of the terms and conditions of the Policy. You can download the PDS from anzstaffsuper.com or contact ANZ Staff Super on **1800 000 086** if you would like a copy of the Policy.